A. Course Description

Credits: 4

Lab Hours/ Weeks: Corequisites: None

Lecture Hours/ Week :

MnTC Goals: None

This course familiarizes students with social casework practices. It focuses on the process of engagement (intake) assessment and contracting with diverse systems in an urban environment. Emphasis is on the beginning skills in interviewing, assessment and treatment planning, including advocacy and referral.

B. Course Effective Dates: 08/18/2018 - Present

C. Outline of Major Content Areas:

See Course Description for major content areas.

D. Learning Outcomes (General)

1. Analyze the needs and strengths of consumers.
2. Become familiar with interviewing and assessment techniques.
3. Examine the history and models of case management.
4. Examine the roles of broker, advocate, and community mobilizer.
5. Explore issues affecting human service workers and organizations.
6. Learn the components and documentation necessary for organizing case files.
7. Practice cultural competence; appreciate the role of multiculturalism and ethnic diversity in the delivery of human services.
8. Understand ethical issues in case management and human services.
9. Understand the delivery, language, and structure of human services

E. Learning Outcomes (MN Transfer Curriculum)

This contains no goal areas.

G. Special Information

None